

## How to find your download files

There are two ways to find your files:

First, and probably the easiest, is to search for the email of the invoice. At the bottom of the invoice is a green button. Click on it and you will see your files and can download them. Likewise, if you saved the URL that's right after that green button, you can enter that in your browser and it will take you to your files.

If you can't find that email and didn't save the URL.

1. Log into your account
2. Find the header "Track your recent orders"
3. Below that, find the order you want to download (AB-1234)
4. Click on (View Details) next to that order
5. Under ITEMS you will see CLICK HERE TO DOWNLOAD
6. If the item is a membership with multiple programs or segments, another page will open up and you will see each section/program with CLICK HERE TO DOWNLOAD at the end of each one
7. Click and it will automatically download onto your computer